

LEADING THROUGH VUCA (Volatility, Uncertainty, Complexity & Ambiguity)

DATE: 29-30 April / 14-15 August / 3-4 December 2024
FEE: RM1,250

DURATION: 2 Days
HRD CORP SCHEME:
HRD Corp Claimable Courses

PROGRAM OVERVIEW

In a VUCA (Volatility, Uncertainty, Complexity, and Ambiguity) environment, leaders need to reconsider the way a business is operated in constantly evolving environments.

Leading employees requires a new kind of mindset and skills that are different from what was practiced in earlier times, in order creatively find ways to thrive in the Volatile, Uncertain, Complex and Ambiguous environment in which we live and work.

This 3 days workshop : Leader's Mindset Of Excellence Provide opportunity for participants to explore possible mindset change and essential skills they need to learn new and dynamic principles of navigating through the VUCA world we now live in. They will also discover how to REFRAME form Volatility to Vision, Uncertainty to Understanding, Complexity to Clarity and Ambiguity to Agility.

Each exercise and module are uniquely designed & created, taking the organization's current & relevant goals and objectives in mind. The purpose is to facilitate, coach and develop them to empower & equip with integration of personal life skills & natural talents within the organization.

LEARNING OUTCOMES

Upon completion of this program, participants will be able to:

- Enhance behavioural patterns and communication skills.
- Manage self-awareness, and emotional intelligence
- Proactively develop and empower VUCA leadership to those around you
- Own it up (Being Accountable) for the results or outcome.
- Work on critical thinking to strategically reframe the VUCA situation
- Effectively inspire people to achieve greater potential.
- Responsible in application of VUCA leadership techniques at the work place

METHODOLOGY

- The foundation for the training is Experiential Learning.
- Fun while actively participating and Dynamic & Highly Engaging Action Learning.
- Experiential Exercises and simulations that focus on EQ and AQ
- Active groups discussion - Group Brainstorming & Discussions
- NLP Coaching process help to discover and draws on their immediate experiences to foster insight and personal learning.

WHO SHOULD ATTEND

- Mid/Senior Level Manager
- First Level Manager
- Executive/ Supervisory

FACILITATOR

Vincent Tay

He has decided to become a trainer and coach after discovering the power of experiential training more than 28 years ago. To develop his training skills, he had undertaken a variety of programs including Born To Be Free by IHK (Institute of Hard Knocks), Leadership Program (AsiaWorks Training), Memory Techniques, Born Rich (Robert Proctor), Metaphysics, MasterClass Train The Trainer (Billy Kueek International), Hypnosis and NLP Practitioner. Vincent is also a Certified Trainer under the Human Resources Development Fund (HRDF).

PROGRAM CONTENT

Module 1

The Context Setting

- The 3 things that really matter
- Sharing while mingle on leadership World view
- Ownership
- Introduction of VUCA world

Module 2

Self Awareness Mindset

- Limiting Beliefs
- Cause > Effect (awareness)
- Reframing
- Emotional Intelligence and the Self-aware VUCA Leader

Module 3

Mindset Of Excellence

- Effective & Efficient
- Mindset of excellence in communication
- Powerful Leadership Communication
- Anchoring positive mindset

Module 4

Effective Leadership Habits

- Current habits that not serving leaders
- Traditional vs. VUCA Leadership
- Effective Habits for VUCA leadership
- Leading through Change

Module 5

Skills To Lead Through VUCA

- Visioning
- Prepare for change
- Flexibility and adaptability
- Bias for action and decision making
- Facilitate collaboration and teamwork
- A customer-centric focus

Module 6

Develop VUCA Leadership

- Understand Team Dynamics
- Key Communication Principles
- Building Rapport and Developing Trust
- Cultivate Coaching and Mentoring culture

Module 7

Reframing

- Defining VUCA
- Where are you and the team now?
- How team are affected by VUCA
- Reframing of VUCA to VUCA
- What it takes to get out of non serving VUCA

Module 8

VUCA Leadership In Creation

Mindset Coaching in the following areas of:

- Commitment,
- Accountability and Responsibility,
- Automatic Behaviour Patterns,
- Attention to Details and Strategy ,
- Possibilities in Shifting mindsets,
- Creativity in Problem Solving and
- Leadership Challenge

Module 9

Reflective Review of Discoveries

- Reflection of experience
- Future Intent & Action Plan

PROGRAM SCHEDULE

Day 1

9:00am - 10:30am	:	Module 1
10:30am - 10:45am	:	Coffee Break
10:45am - 1:00pm	:	Module 2
1:00pm - 2:00pm	:	Lunch
2:00pm - 3:30pm	:	Module 3
3:30pm - 3:45pm	:	Coffee Break
3:45pm - 5:30pm	:	Module 4
		End of the day

Day 2

9:00am - 10:30am	:	Module 5
10:30am - 10:45am	:	Coffee Break
10:45am - 1:00pm	:	Module 6
1:00pm - 2:00pm	:	Lunch
2:00pm - 3:30pm	:	Module 7
3:30pm - 3:45pm	:	Coffee Break
3:45pm - 5:30pm	:	Module 8 & 9
		End of the day

